

- 1. Early Intervention Services
- 2. Emergency Financial Assistance
- 3. Food Bank/Home Delivered Meals
- 4. Health Education/Risk Reduction
- 5. Health Insurance Premium & Cost Sharing Assistance Program for Low-Income Individuals
- 6. Health Insurance to Provide Medications
- 7. Housing Services
- 8. Medical Case Management, including Treatment Adherence Services
- 9. Medical Nutrition Therapy
- 10. Medical Transportation
- 11. Mental Health Services
- 12. Non-medical Case Management Services
- 13. Other Professional Services (Legal Services)
- 14. Other Professional Services (Tax Preparation)
- 15. Outpatient/Ambulatory Health Services
- 16. Psychosocial Support Services



Early Intervention Services (EIS)	Yes	No	N/A	Page of NMS 2022	Comments
Does the agency have established Memorandums of Understanding (MOUs) with key				8 - 9	Prior to site visit
points of entry into care to facilitate access to care for those who test positive?					
Does the agency have established MOUs with key points of entry into care to facilitate access to care for those who test positive?				8 - 9	Prior to site visit
Does the agency document provision of all four required EIS components with Part B or other funding?				8 - 9	Prior to site visit
Does the agency document and report on numbers of HIV tests and positives, as well as where and when Part B-funded HIV testing occurs?				8 - 9	Prior to site visit
Does the agency document that HIV testing activities and methods meet the Centers for Disease Control and Prevention (CDC) and state requirements?				8 - 9	Prior to site visit
Does the agency document the number of referrals for healthcare and supportive services?				8 - 9	Prior to site visit
Does the agency document referrals from key points of entry to EIS programs?				8 - 9	Prior to site visit
Does the agency document training and education sessions designed to help individuals navigate and understand the HIV system of care?				8 - 9	Prior to site visit
Does the agency have established linkage agreements with testing sites where Part B is not funding testing but is funding referral and access to care, education, and system navigation services?				8 - 9	Prior to site visit



Does the agency obtain written approval from the recipient to provide EIS in points of entry not included in the original scope of work?	8 - 9	Prior to site visit
Documentation that Part B funds are used for HIV testing only where existing federal, state, and local funds are not adequate, and Ryan White HIV/AIDS Program (RWHAP) funds will supplement and not supplant existing funds for testing.	8 - 9	Prior to site visit
Documentation that Individuals who test positive are referred and linked to healthcare and supportive services.	8 - 9	Prior to site visit
Documentation that health education and literacy training is provided, enabling clients to navigate the HIV system.	8 - 9	Prior to site visit
Documentation that EIS is provided at or in coordination with documented key points of entry.	8 - 9	Prior to site visit
Documentation that EIS is coordinated with HIV prevention efforts and programs.	8 - 9	Prior to site visit

EIS Consumer File Review	Numerator	Denominator	Comments
Percentage of surveyed Consumers that have been referred to Outpatient/Ambulatory			Client files provide prior
Health Services (OAHS), Medical Case Management (MCM), Non-Medical Case			
Management (NMCM), and/or Substance Abuse Care.			



Emergency Financial Assistance (EFA)	Yes	No	N/A	Page of NMS 2022	Comments
EFA to individual clients is provided with limited frequency and for limited periods of time, with frequency and duration of assistance specified by the recipient.				25-26	Show during site visit (tracking)
Assistance is provided only for the following essential services: utilities, housing, food (including groceries and food vouchers), transportation, and medication				25-26	Show during site visit (tracking)
Payments are made either through a voucher program or short-term payments to the service entity, with no direct payments to clients.				25-26	Show during site visit (tracking)
Emergency funds are allocated, tracked, and reported by type of assistance.				25-26	Show during site visit (tracking)
RWHAP is the payor of last resort.				25-26	Prior to site visit

Emergency Financial Assistance (EFA) Consumer File Review	Numerator	Denominator	Comments
Percentage of surveyed client records that document the below for each client:			
Method of providing EFA.			Client files provide prior
Date(s) EFA was provided.			Client files provide prior
Types of EFA provided.			Client files provide prior
Client eligibility and need for EFA.			Client files provide prior
Percentage of surveyed client records that show recipient program documentation of assistance			
provided, including:			
Number of clients and amount expended for each type of EFA.			Client files provide prior
Summary of the number of EFA services received by the client.			Client files provide prior

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Methods used to provide EFA (e.g., payments to agencies, vouchers).	Client files provide prior
Percentage of surveyed client records that provide assurance to the recipient that all EFA:	
Was for allowable types of assistance.	Client files provide prior
Was used only in cases where RWHAP was the payor of last resort.	Client files provide prior
Met recipient-specified limitations on amount, frequency, and duration of assistance to an individual client.	Client files provide prior
Was provided through allowable payment methods	Client files provide prior

Food Bank/Home-Delivered Meals	Yes	No	N/A	Page of NMS 2022	Comments
Documentation of services are limited to food bank, home-delivered meals, and/or food voucher program				26-27	Prior to site visit
Documentation of types of non-food items provided are allowable (personal hygiene products or household cleaning supplies)				26-27	Prior to site visit
If water filtration/ purification systems are provided, documentation of non-permanent filtration systems are used, and community has water purity issues				26-27	Prior to site visit
Compliance with federal, state and local regulations including any required licensure or certification for the provision of food banks and/or home- delivered meals (if applicable)				26-27	Prior to site visit
Documentation that uses of funds only for allowable essential non-food items.				26-27	Prior to site visit
Documentation of services provided by type of service, number of clients served, and levels of service.				26-27	Prior to site visit



Documentation of the amount and use of funds for the purchase of non-food items, including the use of funds only for allowable non-food items.		26-27	Prior to site visit
Provide assurance that RWHAP funds were used only for allowable purposes and		26-27	Prior to site visit
RWHAP was the payor of last resort.			Prior to site visit

Food Bank/Home-Delivered Meals Consumer File Review	Numerator	Denominator	Comments
Percentage of consumers surveyed with documentation showing the amount of funds used to purchase food or voucher			Client files provide prior
Percentage of consumers surveyed with documentation showing the amount of funds used to purchase allowable non-food items			Client files provide prior



Health Education/Risk Reduction (HERR)	Yes	No	N/A	Page of NMS 2022	Comments
Documentation that clients served under this category received:					
Information about available medical and psychosocial support services.				27-28	Prior to site visit
Education on methods of HIV transmission and how to reduce the risk of transmission.				27-28	Prior to site visit
<ul> <li>Counseling on how to improve their health status and reduce the risk of transmission to others.</li> </ul>				27-28	Prior to site visit
<ul> <li>Does the agency RFPs, RFAs, contracts, provider agreements, MOUs/LOAs, and/or statements of work language that Defines risk reduction counseling and provides guidance on the types of information, education, and counseling to be provided to the client.</li> </ul>				27-28	Prior to site visit

HERR Consumer File Review	Numerator	Denominator	Comments
Percentage of client records that show client eligibility			Client files provide prior
Percentage of client records that have Information provided on available medical and psychosocial support services.			Client files provide prior
Percentage of client records that show proof of education about HIV transmission.			Client files provide prior



Percentage of client records that show proof of Counseling on how to improve their health status and reduce the risk of HIV transmission.			Client files provide prior
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Health Insurance Premium & Cost Sharing Assistance Program for Low-Income Individuals (HIP-CSAP)	Yes	No	N/A	Page of NMS 2022	Comments
Conduct an annual cost-effectiveness analysis (if not done by the recipient) that			Х	9-11	Dravida prior to sita visit
addresses the noted criteria.			^	9-11	Provide prior to site visit
Does the subrecipient have documentation demonstrating that funds were not used to					
cover costs associated with the creation, capitalization, or administration of liability risk				9-11	Provide prior to site visit
pools or Social Security costs such as proof of payments made for monthly premiums for					
health insurance coverage ?					
Does subrecipient have policies and procedures outlining processes for informing,				0.11	
educating, and enrolling people in healthcare and documenting the vigorous pursuit of				9-11	Provide prior to site visit
those efforts?					
Does subrecipient have a system to ensure funds pay only for in-network outpatient				9-11	Duning site visit
services?					During site visit
Does subrecipient coordinate with Centers for Medicare & Medicaid Services (CMS),				9-11	During site visit
including entering into appropriate agreements, to ensure that funds are appropriately					
included in TrOOP or donut hole costs?					

HIP-CSAP Consumer File Review	Numerator	Denominator	Comments
Percentage of surveyed client files that show proof of low-income status.			Client files provide prior
Percentage of surveyed client files that show proof of funds used to cover copays for			Client files provide prior
prescription eyewear, provide a physician's written statement that the eye condition is			
related to HIV infection.			
Percentage of clients that received a timely HIP-CS payment.			
Percentage of surveyed Consumers where HIP-RX services were delivered to Ryan			
White enrolled Consumers.			



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Health Insurance Provide Medications (HIP-Rx)	Yes	No	N/A	Page of NMS 2022	Comments
Do you have a referral timeframe? Proof of referral timeframe?				116	Prior to site visit
Is there a policy and procedure for enrolling clients into the correct ADAP service. Proof of policy and procedure for enrolling clients into the correct ADAP service?				116	Prior to site visit
Provide documentation demonstrating that funds were not used to cover costs associated with the creation, capitalization, or administration of liability risk pools or Social Security costs.				116	Prior to site visit
Does subrecipient have policies and procedures outlining processes for informing, educating, and enrolling people in healthcare and documenting the vigorous pursuit of those efforts?				116	Prior to site visit
What is your policy and procedure for payment timeframe of premiums and copays?				116	Prior to site visit

HIP-Rx Consumer File Review	Numerator	Denominator	Comments
Percentage of referrals processed in timeframe.			Client files provide prior
Percentage of surveyed clients that are enrolled in a health insurance plan with at least			Client files provide prior
one drug in each class of core antiretroviral therapeutics.			
Percentage of surveyed Consumers where HIP-RX services were delivered to Ryan			Client files provide prior
White enrolled Consumers.			



Housing Services (HS)	Yes	No	N/A	Page of NMS 2022	Comments
Compliance with contract and program requirements.				28-30	During site visit
Documentation of services provided, including the number of clients served, duration of housing services, types of housing provided, and housing referral services.				28-30	Prior to site visit
Housing-related referrals are provided by case managers or other professional(s) who possess a comprehensive knowledge of local, state, and federal housing programs and how to access these programs.				28-30	Prior to site visit
Clients receive assistance in maintaining/obtaining permanent housing.				28-30	During site visit
Documentation showing housing services are essential to maintaining or accessing outpatient/ambulatory services and treatment.				28-30	Prior to site visit
Mechanisms are in place to allow newly identified clients access to housing services.				28-30	During site visit
Policies and procedures are in place to provide an individualized written housing plan, consistent with this housing policy and updated annually, covering each client receiving short-term, transitional, and emergency housing services that are available to HAB upon request.				28-30	Prior to site visit
Provide documentation and assurance that no RWHAP funds are used to provide direct payments to clients for rent or mortgages.				28-30	Prior to site visit
Documentation of housing plans for clients.					

HS Consumer File Review	Numerator	Denominator	Comments
Percentage of client files that show client eligibility			Client files provide prior
Percentage of client files that show Housing services, including referral services			Client files provide prior
provided.			



<ul> <li>Mechanisms are in place to allow newly identified clients access to housing services.</li> </ul>	Client files provide prior
<ul> <li>Individualized written housing plans are available, consistent with this housing policy, and updated annually, covering each client receiving short-term, transitional, and emergency housing services.</li> </ul>	Client files provide prior
Percentage of client files that show assistance provided to clients to maintain or access outpatient/ambulatory services and treatment.	Client files provide prior
Percentage of client files that show assistance provided to clients to help them obtain permanent housing.	Client files provide prior



Yes	No	N/A	Page of NMS 2022	Comments
			15-16	Prior to site visit
			15-16	During site visit
			15-16	During site visit
			15-16	During site visit
			15-16	During site visit
			15-16	During site visit
	Yes	Yes No	Yes No N/A	Yes No N/A of NMS 2022  15-16  15-16  15-16  15-16  15-16

MCM Consumer File Review	Numerator	Denominator	Comments
Percentage of client files that have documentation of case management services and			
encounters, including:			
Types of services provided.			Client files provide prior
Types of encounters/communication.			Client files provide prior
Duration and frequency of the encounters.			Client files provide prior
Percentage of client files that have documentation in client records of services provided, such as:			



•	Client-centered services that link clients with healthcare, psychosocial, and other services and assist them in accessing other public and private programs for which they may be eligible.	Client files provide prior
•	Coordination and follow up of medical treatments.	Client files provide prior
•	Ongoing assessment of the client's and other key family members' needs and personal support systems.	Client files provide prior
•	Treatment adherence counseling.	Client files provide prior
•	Client-specific advocacy.	Client files provide prior



Medical Nutrition Therapy (MNT)	Yes	No	N/A	Page of NMS 2022	Comments
Are services provided directly to clients delivered by a licensed dietician?				16-18	Provide prior to site visit
A referral by a licensed medical provider for clients who use this service.				16-18	Provide prior to site visit
The existence of a detailed nutritional treatment plan for each eligible client.				16-18	Provide prior to site visit
Maintain, and make available to the recipient, copies of the dietitian's license and registration.				16-18	Provide prior to site visit
Document services provided, number of clients served, and quantity of nutritional supplements and food provided to clients.				16-18	Provide prior to site visit

Medical Nutrition Therapy (MNT) Consumer File Review	Numerator	Denominator	Comments
Percentage of surveyed clients that have documentation of nutritional plan for each			Client files provide prior
eligible Consumer that includes;			
Services provided and dates.			Client files provide prior
Nutritional plan as required, including required information and signature.			Client files provide prior
Medical provider's referral.			Client files provide prior
Medical provider's recommendation for the provision of food.			Client files provide prior



Medical Transportation Services (MTS)	Yes	No	N/A	Page of NMS 2022	Comments
Does the agency have documentation showing that the provider is meeting stated					
contract requirements with regard to methods of providing transportation:					
Reimbursement methods that do not involve cash payments to service recipients.				31-32	Provide prior to site visit
Mileage reimbursement that does not exceed the federal reimbursement rate.				31-32	Provide prior to site visit
Use of volunteer drivers that appropriately addresses insurance and other liability issues.				31-32	Provide prior to site visit
Does the agency have collection and maintenance of data documenting that funds are used only for transportation designed to help eligible individuals remain in medical care by enabling them to access medical and support services.				31-32	Provide prior to site visit
Does the agency obtain recipient approval prior to purchasing or leasing a vehicle(s).				31-32	Provide prior to site visit
Does the agency have documentation that medical transportation services are used only to enable an eligible individual to access HIV-related health and support services.				31-32	Provide prior to site visit
Does the agency have documentation that services are provided through one of the following methods:					
A contract or some other local procurement mechanism with a provider of transportation services.				31-32	Provide prior to site visit
A voucher or token system that allows for tracking the distribution of the vouchers or tokens.				31-32	Provide prior to site visit
A system of mileage reimbursement that does not exceed the federal per mile reimbursement rates.				31-32	Provide prior to site visit



•	Purchase or lease of organizational vehicles for client transportation, with prior approval from HRSA HAB for the purchase.		31-32	Provide prior to site visit
•	A system of volunteer drivers, where insurance and other liability issues are addressed.		31-32	Provide prior to site visit

MTS Consumer File Review	Numerator	Denominator	Comments
Percentage of client files that document the below:			
The level of services/number of trips provided.			Client files provide prior
The reason for each trip and its relation to accessing health and support services.			Client files provide prior
Trip origin and destination.			Client files provide prior
Client eligibility.			Client files provide prior
The cost per trip.			Client files provide prior
The method used to meet the transportation need.			Client files provide prior



Mental Health Services (MHS)	Yes	No	N/A	Page of NMS 2022	Comments
Documentation of appropriate and valid licensure and certification of mental health				18-19	Provide prior to site visit
professionals as required by the state/territory.					
Documentation of the existence of a detailed treatment plan for each eligible client that					
includes:					
The diagnosed mental illness or condition.				18-19	Provide prior to site visit
The treatment modality (group or individual).				18-19	Provide prior to site visit
Start date for mental health services.				18-19	Provide prior to site visit
Recommended number of sessions.				18-19	Provide prior to site visit
Date for reassessment.				18-19	Provide prior to site visit
Projected treatment end date.				18-19	Provide prior to site visit
Any recommendations for follow up.				18-19	Provide prior to site visit
The signature of the mental health professional rendering service.				18-19	Provide prior to site visit
Documentation of service provided to ensure that:					
Services provided are allowable under RWHAP guidelines and contract requirements.				18-19	Provide prior to site visit
Services provided are consistent with the treatment plan.				18-19	Provide prior to site visit



MHS Consumer File Review	Numerator	Denominator	Comments
Percentage of client files that have documentation of the existence of a detailed			
treatment plan for each eligible client that includes;			
The diagnosed mental illness or condition			Client files provide prior
The treatment modality (group or individual)			Client files provide prior
Start date for mental health services			Client files provide prior
Recommended number of sessions			Client files provide prior
Date for reassessment			Client files provide prior
Projected treatment end date			Client files provide prior
Any recommendations for follow-up			Client files provide prior
Signature of mental health professional rendering the service			Client files provide prior
Percentage of surveyed Consumers where Mental Health services were delivered to Ryan White enrolled Consumers.			Client files provide prior



Non-Medical Case Management (NMCM)	Yes	No	N/A	Page of NMS 2022	Comments
Are services provided directly to Consumers delivered by trained professionals?				32-34	Provide prior to site visit
Are all the following activities being carried at this agency.					
Initial assessment of service needs (non-eligibility consumers)				32-34	Provide prior to site visit
<ul> <li>Development of a comprehensive, individualize care plan or Completion of the Brand New or Annual Eligibility packet</li> </ul>				32-34	Provide prior to site visit
Does your agency provide benefits/entitlement counseling and referral services are provided, they assist clients in obtaining access to both public and private programs, such as Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturers' Patient Assistance Programs, and other state or local healthcare and supportive services?				32-34	Provide prior to site visit
Does your agency provide transitional case management for justice-involved persons is provided, assurance that such services are provided either as part of discharge planning or for individuals who are in the correctional system for a brief period?				32-34	Provide prior to site visit
Does your agency provide all types of encounters and communications (e.g., face-to-face, telephone contact, etc.)?				32-34	Provide prior to site visit

NMCM Consumer File Review	Numerator	Denominator	Comments
Percentage of client records that include the required elements, as detailed by the recipient, including:			Client files provide prior
Date of encounter			Client files provide prior
Type of encounter			Client files provide prior



Duration of encounter	Client files provide prior
Key activities, including benefits/entitlement counseling and referral services	Client files provide prior
Percentage of client records that provide assurances that any transitional case management for incarcerated persons meets contract requirements.	Client files provide prior





Other Professional Services incl. Legal Services (LS)	Yes	No	N/A	Page of NMS 2022	Comments
Does the agency have documentation showing the types of legal services provided using Ryan White funding?				34-35	Provide prior to site visit
Does the agency have documentation showing the types of legal services that cannot be provided using Ryan White funding?				34-35	Provide prior to site visit
Are services provided directly to Consumers delivered by licensed/credentialed legal professionals?				34-35	During site visit
Policies and procedures in place to provide legal services necessitated by the individual's HIV status.				34-35	Provide prior to site visit
Does the agency make sure that RWHAP serves as the payor of last resort?				34-35	During site visit

LS Consumer File Review	Numerator	Denominator	Comments
Percentage of client files that document the below:			
Client eligibility.			Client files provide prior
<ul> <li>A description of how the professional services is necessitated by the individual's HIV status.</li> </ul>			Client files provide prior
Types of services provided.			Client files provide prior
Hours spent in the provision of such services.			Client files provide prior



Other Professional Services incl. Tax Prep	Yes	No	N/A	Page of NMS 2022	Comments
Does the agency have documentation showing that funds are used only for allowable professional services.				34-35	Provide prior to site visit

Tax Prep Consumer File Review	Numerator	Denominator	Comments
Percentage of surveyed client files that show documentation of the below:			
Client eligibility.			Client files provide prior
A description of how the professional services is necessitated by the individual's HIV status.			Client files provide prior
Types of services provided.			Client files provide prior
Hours spent in the provision of such services.			Client files provide prior



Outpatient Ambulatory Health Services (OAHS)	Yes	No	N/A	Page of NMS 2022	Comments
Are services provided by a licensed healthcare provider in an outpatient medical setting,					
such as clinics, medical offices, mobile vans, telehealth technology, and urgent care				20-21	Provide prior to site visit
facilities for HIV-related visits.					
Care is provided only in an outpatient medical setting (medical office, clinic, or mobile				20-21	Provide prior to site visit
van) not in an emergency room, hospital, or inpatient treatment center.				20 21	
Under Part B funds services are provided only as part of treatment for HIV infection.				20-21	Provide prior to site visit
Under Part B funds services are only allowable to eligible people with HIV.				20-21	Provide prior to site visit
Using Part B funds, which of the following service are provided by the subrecipient?					
Services are consistent with HHS Clinical Guidelines for the Treatment of HIV.					
Medical history taking				20-21	Provide prior to site visit
Physical examination				20-21	Provide prior to site visit
Diagnostic testing, including laboratory testing				20-21	Provide prior to site visit
Treatment and management of physical and behavioral health conditions				20-21	Provide prior to site visit
Behavioral risk assessment, subsequent counseling, and referral				20-21	Provide prior to site visit
Preventive care and screening				20-21	Provide prior to site visit
Pediatric developmental assessment				20-21	Provide prior to site visit
Prescription, and management of mediation therapy				20-21	Provide prior to site visit
Treatment Adherence				20-21	Provide prior to site visit
Education and Counseling on Health and Prevention Issues				20-21	Provide prior to site visit



Referral to and provision of specialist care related to HIV diagnosis				20-21		
					Provide prior to site visit	
Any other service not indicated above, please write in the comments				20-21	Provide prior to site visit	
Are there documentation that diagnostic and laboratory tests are integral to the						
treatment of HIV and related complications, necessary based on established clinical				20-21	Provide prior to site visit	
practice, and ordered by a registered, certified, licensed provider?						
Is the laboratory approved by the FDA (Food and Drug Administration) and/or certified				20-21	Provide prior to site visit	
under the Clinical Laboratory Improvement Amendments (CLIA) Program.				20-21	Frovide prior to site visit	
Does your agency Maintain professional certifications and licensure documents, and				20-21	Provide prior to site visit	
make them available to the recipient upon request?				20-21	Frovide prior to site visit	
DALIC Community Ella Bandana		Numerator		minator	Comments	
OAHS Consumer File Review						
Percentage of surveyed client records that document services provided, the dates and					Client files provide prior	
frequency of services provided, and that services are for the treatment of HIV.						
Percentage of surveyed client records that Include clinical notes signed by the licensed					Client files provide prior	
service provider in patient records.						
					Client files provide prior	
Percentage of surveyed clients records that Document and include in client medical						
Percentage of surveyed clients records that Document and include in client medical records when appropriate, and make available to the recipient on request:						
					Client files provide prior	
records when appropriate, and make available to the recipient on request:					Client files provide prior  Client files provide prior	
records when appropriate, and make available to the recipient on request:  • The number of diagnostic and laboratory tests performed.					<u> </u>	





Psychosocial Support Services (PSS)	Yes	No	N/A	Page of NMS 2022	Comments
Does the agency provide any of the following types of Psychosocial Support Services:					
Bereavement counseling				36-38	Provide prior to site visit
Child abuse and neglect counseling				36-38	Provide prior to site visit
HIV support groups?				36-38	Provide prior to site visit
Pastoral care/counseling?				36-38	Provide prior to site visit
If provided, is this service available to all eligible individuals, regardless of their religious denominational affiliation				36-38	Provide prior to site visit
If provided, is it by a licensed or accredited individual?				36-38	Provide prior to site visit
<ul> <li>If provided, it is part of an institutional care program (e.g., components of AIDS interfaith networks, separately incorporated pastoral care and counseling centers, components of services provided by a licensed provider, such as a home care or hospice provider)?</li> </ul>				36-38	Provide prior to site visit
Nutrition counseling provided by a non-registered dietitian?				36-38	Provide prior to site visit
If provided, are nutritional supplements provided with RWPB funds?				36-38	Provide prior to site visit



PSS Consumer File Review	Numerator	Denominator	Comments
Percentage of surveyed clients file show documentation of types and level of activities			Client files provide prior
provided and clients eligibility determination.			



